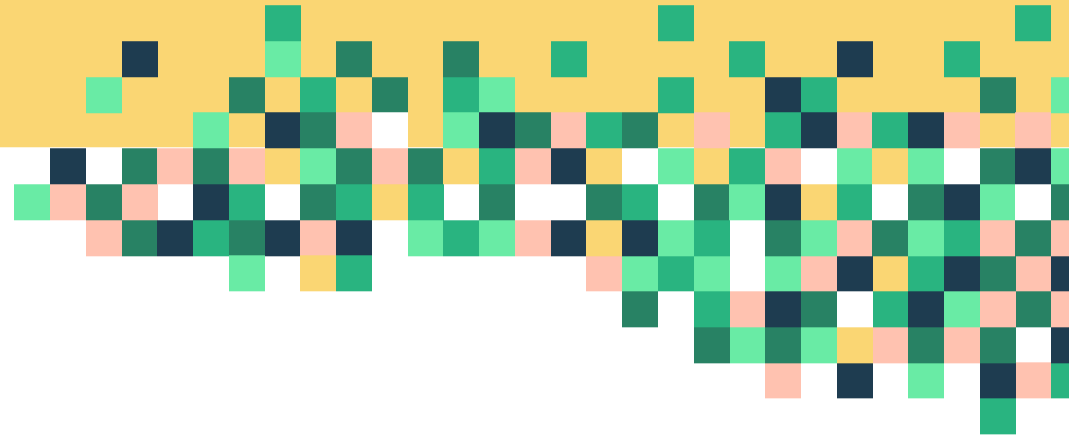# Digital Performance Standard

Supporting government agencies to understand and improve the performance of their digital services.

Version 1.0

1	**Implement a monitoring framework**	Plan how you will capture, maintain and report on monitoring data.
2	**Measure the availability of your digital service**	Understand if your service is delivering a reliable, uninterrupted experience.
3	**Measure the success of your digital service**	Understand if your service is effective and working well.
4	**Measure if your digital service is meeting needs**	Understand if your service aligns with and fulfils customer expectations.
5	**Analyse and report your digital performance**	Transform data into meaningful insights to improve digital services.